

## SHORETEL

### ShoreTel Product Offerings

#### IP Phone Systems

- Distributed Architecture
- ShoreWare® Director
- Unified Messaging

#### IP Phones

#### Voice Switches

#### Call Manager

- Professional Call Manager
- Operator Call Manager
- Mobile Call Manager

#### Contact Center

- Workgroup Contact Center
- Enterprise Contact Center
- Syntellect CIM

#### Converged Conferencing

#### System Monitor

#### Applications

#### Network Access



### Shoretel Provides Integration of Business Telecommunications

ShoreTel enables companies of any size to seamlessly integrate all communications — voice, data, messaging — with their business processes.

ShoreTel's Unified Communications system encompasses phones, switches and software that are designed to allow easy deployment and rapid flexibility, and deliver world-class quality. ShoreTel's IP phones provide the ultimate in ergonomic and aesthetics design, as well as superior audio quality. ShoreGear® voice switches are purpose-built



appliances with no moving media, delivering unmatched reliability and availability. The ShoreWare® Call Manager end-user application suite makes it easier for users to communicate with anyone, anywhere, any way they choose.



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